

## PGT Service During the Olympic and Paralympic Games

The PGTBC has a plan to provide service during the Olympic and Paralympic Games. All Public Guardian and Trustee offices will be open as usual from 8:30am to 4:30pm Monday-Friday to serve our clients during the Olympic and Paralympic Games. You can contact us during these service hours. Health care providers can continue to access the health care decisions service seven days a week. PGT staff are working extended hours as part of the 2010 Travel Smart Challenge during this period so we may be contacting clients and service partners outside our normal customer service hours. We are planning to maintain our regular service response during this period.

Access to the Vancouver Office at 808 West Hastings is possible but visitors should recognize that the downtown area will be congested and should allow extra time to reach the office. There will be no street parking available near the Vancouver Office and pay parking lots may be full. Take transit if possible. Thank you for your flexibility and understanding.

January 26, 2010